

PCMS

RIS Software
LEADERBOARD '09
WINNER

Overall Ranking

- Top Mid-Size Vendor..... **1st**
- Top for Tier One Retailers..... **2nd**
- Top for Mid-Market Retailers..... **3rd**
- Top Software Vendors..... **4th**

Top 5 in the following areas:

- Specialty Retailing
- Ease of Installation / Integration
- Ease of Administration / Maintenance
- Overall Performance
- Technology Innovation
- Reliability
- Customer Satisfaction
- Quality of Support
- Quality of Service
- Total Cost of Ownership
- Return on Investment